CENTRAL BHARAT SEVAK SAMAJ

NATIONAL DEVELOPMENT AGENCY, ESTABLISHED IN 1952 BY PLANNING COMMISSION, GOVT. OF INDIA

CENTRAL BOARD OF EXAMINATIONS

BSS NATIONAL VOCATIONAL EDUCATION MISSION

HMTS011-BSS DIPLOMA IN FOOD AND BEVERAGE SERVICE

ONE YEAR EXAMINATION NOVEMBER-2025

HMTS011-01 COMMUNICATIVE ENGLISH AND COMPUTER FUNDAMENTALS

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) I saw a beggar near _____ bus stop

2) _____ You will pass.

3) MS word is used for _____

4) Basic working platform of the computer is the _____

5) Joystick is a _____ device

6) Computer viruses is atype of _____ programme(Software)

7) Computer is an electronic _____

8) To draw curved lines _____ is used

9) Redo option is in _____ menu

10) In MS Word print is in _____ menu

11) ALU stands for _____

12) The word computer is comes from the word _____

13) Her uncle lives _____ Chennai.

14) He is running _____ the road.

15) _____ apple a day keeps the doctor away.

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) Define adjectives?
2) Define adjectives of number?
3) What is meant by common Gender?
4) What are the types of Articles?
5) Digital computer
6) Explain any five functions in MS Excel
7) Storage device
8) Chart elements
9) Network
10) Noun phrase
11) Active form
12) Explain any five options for the format 'menu'
13) What is RAM?
14) Define Internet?
15) MS Groove

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) Explain few sentences using "should would"?
2) Define kinds of adjectives
3) Windows 98
4) Write details about Charles Babbage?
5) What is sentence? Define its classification
6) Define kinds of participle
7) Give 5 examples of interrogative sentence
8) Explain in detail about Degrees of comparison?

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) Explain the MS word and its applications
2) Explain structure of computer
3) Functions of Word Processing?
4) Write a mailmerge to invite your friend in your family function what are the procedure of the merge?.
5) Explain about MS Excel application

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HMTS011-BSS DIPLOMA IN FOOD AND BEVERAGE SERVICE

ONE YEAR EXAMINATION NOVEMBER-2025

HMTS011-02 FOOD & BEVERAGE SERVICE MANAGEMENT

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) Senior captain is also called as _____

2) VSEP means _____

3) Run made from _____

4) The normal size of the cigarette is _____

5) Side board is also known as _____

6) The hotel industry originated in the _____ century.

7) Cigar is stored at _____ temperature

8) BOT means _____

9) Scotch whisky produced from _____

10) _____ sauce is accompaniment for roasted pork.

11) _____ sauce is accompaniment for roasted turkey.

12) Parmesan cheese produced from _____ country.

13) _____ is given beer its bitterness, preasant aroma & a fine froth.

14) The yeast breaks down the sugar in the malt to produce _____ & _____

15) What is the size of Hi-ball-Glass _____

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) Write two name of potage course & give its garnish & accompaniment?
2) Duties and responsibilities of chef de rang?
3) Define Mise-en-scence?
4) Write about club catering?
5) Define side station?
6) Explain about the stages in the manufacturing of beer?
7) What is mean by Industrial catering?
8) Explain about quality of cheese?
9) Explain : Mise en place
10) What is brunch?
11) Classify non alcoholic beverages?
12) Explain : Draught beer
13) Describe about the Barbecue?
14) What is surface catering?
15) Define supper

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) Explain different types of F&B service outlets?
2) Explain the stages in wine making?
3) Write down types of trolley and explain any 2 types of trolley.
4) Draw the flow chart of catering establishment?
5) Explain about types of fermentation in beer production.
6) Briefly explain styles of whiskies.
7) Describe the various outlets in F&B service department?
8) Draw a flow chart of catering establishment?

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) Briefly explain about the outlets in food and beverage service department.
2) Draw organizational chart of food and beverage department personnel's explain their duties?
3) Briefly explain wine making and stages.
4) Explain the role of related departments in a hotel?
5) Explain the different types of communication?

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HMTS011-BSS DIPLOMA IN FOOD AND BEVERAGE SERVICE

ONE YEAR EXAMINATION NOVEMBER-2025

HMTS011-03 HOTEL & TOURISM INDUSTRY

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) Performance = _____

2) Royal orient Train belongs to _____ state tourism

3) Scientific management depends on a mutual cooperation between _____

4) A manager is an employee of the _____

5) _____ give the organization its objectives

6) _____ as a field of study includes management principles.

7) Expansion of UFTAA _____

8) _____ is the cabin of pilot & co-pilot.

9) The airline code of Air India is _____

10) Various mathematical tools like _____ & _____

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) What are the divisions in Reservation Department?
2) What is Resort?
3) What are the types of Package tours?
4) What is Department?
5) Define DGR?
6) What is call bell button?
7) Explain the types of hotel.
8) What is POSTCORB?
9) What is delegation of authority?
10) What is ITTA fares?

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) What are the functions of IHRA?
2) Name some tourist places in India.
3) Explain the characteristics of motivation.
4) How important Tourism and Economy?
5) What are the duties of Air hostess.
6) Explain telecheck-in facility?
7) What are the formalities of a passenger passing through domestic departure terminal?
8) What is the purpose of hotel classifications?

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) What are the roles of travel agents in tourism industry?
2) Explain about the management activities?
3) Explain the transport types in India.
4) Explain the departments in an Airline.
5) Define management? Explain the functions of management