CENTRAL BHARAT SEVAK SAMAJ

NATIONAL DEVELOPMENT AGENCY, ESTABLISHED IN 1952 BY PLANNING COMMISSION, GOVT. OF INDIA

CENTRAL BOARD OF EXAMINATIONS

BSS NATIONAL VOCATIONAL EDUCATION MISSION

AS008-BSS DIPLOMA IN AIRPORT GROUND STAFF TRAINING

SIX MONTHS EXAMINATION NOVEMBER-2025

AS008-01 COMMUNICATIVE ENGLISH AND COMPUTER FUNDAMENTALS

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) Raju _____ the tallest in our class

2) It is good _____ health.

3) Brought is _____ verb.

4) ALU stand for _____

5) I read _____ Indian express

6) Computer programs are also known as _____

7) The short cut for Italic is _____

8) Windows 98 allows to start an application in _____

9) Monitor of a computer is a _____ device

10) Who is the father of computer _____

11) Her uncle lives _____ Chennai.

12) MS word is used for _____

13) _____ is used for storing temporarily deleted files.

14) He is running _____ the road.

15) Computer can only understand _____ language.

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) Define adjectives?
2) What is meant by verb?
3) Define what are exclamatory words?
4) Define some relative adverbs?
5) What is meant by common Gender?
6) What are the types of Articles?
7) Subordinate clauses
8) MS access
9) Explain windows explorer
10) What is hardware & Software
11) Prepare a leave application to your head of department
12) View
13) Insert column and insert chart
14) Define WWW in internet.
15) Define Adverbs?

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) Explain few sentences using "behind, beneath"?
2) Explain Arithmetic logic unit
3) Windows 98
4) Explain Arithmetic logic unit
5) Explain Header and Footer
6) Define kinds of participle
7) Explain table menu in MS Excel?
8) Write about simple and compound sentences?

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) Write a letter to a sports company ordering some sports goods?
2) Briefly explain storage unit
3) Write all Internal Commands in dos and explain it.
4) What are the advantages of using computer in the Modern Field.
5) Explain in detail about MS Word?

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AS008-BSS DIPLOMA IN AIRPORT GROUND STAFF TRAINING

SIX MONTHS EXAMINATION NOVEMBER-2025

AS008-02 AIRPORT MANAGEMENT

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) ATF

2) ATC

3) IATA

4) UTC 10. ICAO

5) The full form of ICAD is _____

6) In a cargo terminal _____ is processed into _____, _____ and are processed into _____

7) Check in is possible the _____, _____ of personal contact between _____ and the _____, _____

8) _____ & _____ constitute the largest sector of accommodation

9) _____ is also referred to as entry permit

10) What is UDF? _____

11) TTDC _____

12) _____ is one or more motions of the muscle of skin.

13) Various barrier is effective communication is _____

14) The process of getting the things done through a by people is _____

15) WL is _____

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) Airside & Land side
2) Carriers
3) Stand by
4) What is MCT
5) NOOP
6) LH
7) GF
8) ASAP
9) HYD
10) Paris
11) What is Go-Show
12) Direct Flight and Connecting Flight
13) BMA and BBA
14) Define Lost Baggage
15) What is mean by airport management

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) What are the airline objectives and the tools to achieve it
2) Explain IATA areas & Time zone in the world
3) What are the documents for international Travelling
4) Handicapped customers are categories as 2 types/cases. Name explain very briefly
5) Write about the IATA areas and Time Zones of the world
6) What are the common security regulation advised to passenger
7) Conditions for acceptance of pregnant ladies to travel in aircraft
8) Explain the documents that has to be checked by the check-in staff for an international flight.

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) Explain the airline objectives
2) How would you detect a Froudulent Document? Explain in detail 5 steps to be kept in mind
3) Explain the Air Craft Ground Handling
4) Discuss the major departments for an airline & Explain PNR in detail and also parts of a PNR.
5) Write in detail about handling of passengers with medical problems, their seating, wheel chair assistance etc.

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AS008-BSS DIPLOMA IN AIRPORT GROUND STAFF TRAINING

SIX MONTHS EXAMINATION NOVEMBER-2025

AS008-03 AIRPORT GROUND TRAINING

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) INF

2) AHL

3) CHD

4) OHD

5) AWB

6) ULD

7) AAI

8) Headquarters of DGCA is located at _____

9) ATC is _____

10) what is the phonetic code for W _____

11) ICAO is _____

12) Airport Code for Hyderabad is _____

13) The entire area for the aircrafts including all bays and hangers is called as _____

14) GPU is _____

15) ULD is _____

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) What is meant by IATA?
2) What is meant by Ramp?
3) Write any two activities done in apron, Any two functions of apron control?
4) chocks, Airport Bus.
5) what is FOD.
6) Write any two ramp safety rules?
7) what is airside?
8) Any two guidelines for damaged dangerous goods packages.
9) Abbreviate the following- a.FEGP b.APU
10) What are the common problems faced by the loaders due to mishandling of luggage's?

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) Parking Bay Stand
2) what are the types of pushback and explain
3) ATC
4) Write the names of any five ground service equipments.
5) write the capital of the following countries A. AFGHANISTAN B.BANGLADESH C.CHINA D.HONGKONG E.SOUTH KOREA
6) Write the three letter IATA code for the following: A.AGARTALA B.ALLAHABAD C.DEHRADUN D.GOA E.IMPHAL
7) Jet Blast
8) what are the steps shall be taken to ensure passenger safety on the apron?

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) Explain the other service at the airport
2) What are the airline objectives and the tools to achieve it?
3) Explain the reasons for flight delayed the procedures in handling delayed passenger
4) Write the procedure for safe ground handling practices
5) Write about any one of the ground service equipment in detail