CENTRAL BHARAT SEVAK SAMAJ

NATIONAL DEVELOPMENT AGENCY, ESTABLISHED IN 1952 BY PLANNING COMMISSION, GOVT. OF INDIA

CENTRAL BOARD OF EXAMINATIONS

BSS NATIONAL VOCATIONAL EDUCATION MISSION

AS006-BSS DIPLOMA IN AIRLINE TRAVEL & TOURISM AND HOSPITALITY MAN

ONE YEAR EXAMINATION NOVEMBER-2025

AS006-01 COMMUNICATIVE ENGLISH AND COMPUTER FUNDAMENTALS

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) Pronouns are used instead of _____

2) Verb is an _____ word

3) I _____ coffee everyday

4) A cat is _____ the table.

5) www stand for _____

6) I waited for _____ hours

7) I have _____ car

8) The expanded form of MS Word is _____

9) DOS Means _____

10) To colour a picture _____ is used

11) Key board shortcut for undo command is _____

12) Computers can only understand _____ language

13) I am _____ (eat) food.

14) Consonants are _____ in number

15) Vowels are _____

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) Define some relative adverbs?
2) Define adverbs of degrees?
3) Compound sentences
4) Desktop
5) Del Command
6) Explain any five options for the format 'menu'
7) Noun phrase
8) MS Access
9) Word screen
10) MS Access
11) Package
12) Explain any five options for the format 'menu'
13) Explain 'find', 'replace' and 'go to'.
14) Define Vowel
15) Desk top

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) Explain 'WH' type question words?
2) Explain few sentences using "behind, beneath"?
3) Define kinds of participle?
4) Time sharing
5) Calculator
6) CPU
7) Write details about Charles Babbage?
8) What is sentence? Define its classification

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) Write a letter to a sports company ordering some sports goods?
2) Describe MS Windows
3) What are the advantages available in MS-WORD?
4) Explain the keyboard
5) Describe MS Windows

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AS006-BSS DIPLOMA IN AIRLINE TRAVEL & TOURISM AND HOSPITALITY MAN

ONE YEAR EXAMINATION NOVEMBER-2025

AS006-02 AVIATION SECURITY

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) VFR
2) FSS
3) ICAO
4) BCAS
5) ATC
6) UHF
7) In _____ (year) Orville and Wilbur Wright flew the first successful self propelled airplane.
8) In march 1971, _____ flight was hijacked by six students from the Mindanno State University, opposed to the Marcos Government.
9) The longest hijack in aviation history dated June 27 to July 4, 1978 was on flight _____
10) List out the various airport codes CHENNAI, DELHI, BOMBAY, GOA, AGRA, BANGALORE, KOLKATTA, MADURAI, HYDERABAD, COCHIN
11) People who are visiting tourist destinations of their own country are known as _____ tourist,
12) Head of front office department in hotel is known as _____ Manager.
13) Write down the procedure for wake-call
14) Explain various types of room rates offered by hotel.
15) World Tourism day' is celebrated on _____

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) Write the radio Phraseology Cleared Break Confirm WILCO Roger out
2) Passenger check in requirements
3) What is ULD? Define the types
4) Powered and Non powered equipments used at the airport as ground support
5) List out the various airport codes a. Mumbai b. Calicut c. Hyderabad d. Bangalore e. Ahmedabad
6) What is the difference between an airfield and an airport
7) Expand the abbreviations: IATA, ILS, DGCA, BCAS, ATC.
8) Write the pre-flight check of first aid kit/physician kit. Write their differences.
9) Define Bomb Squad
10) Write a short note on Aircraft Hijacking.
11) What is fuselage?
12) Explain how charter air travel and scheduled airline
13) Define CRM and for what it is used?
14) List three ways to show hospitality to passenger
15) Expand occupancy?.

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) CVR communication and Voice recorder communication
2) Explain the range of operates that ground handlers deal
3) Explain the various equipments used in ATC
4) Write the International Phonetic Alphabet from A to Z. Write the usage.
5) Write about civil aviation security and transportation security administration
6) Explain US immigration and utilization
7) Explain different qualities of Front Office Staff.
8) Briefly describe the duties and responsibilities of a Cabin crew.

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) Write pre flight checks of any 5 equipments or locations.
2) Write down the types of Crimes experienced at Airport.
3) Outline the contents in Annex - 17 of ICAO relating to Aviation Security.
4) Crime against humanity
5) Explain boarding procedure

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AS006-BSS DIPLOMA IN AIRLINE TRAVEL & TOURISM AND HOSPITALITY MAN

ONE YEAR EXAMINATION NOVEMBER-2025

AS006-03 TICKETING & FARES

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) Elba
2) Indian airlines
3) AI
4) AZ
5) Japan Airlines
6) Air Canada
7) The repayment to the purchaser of all or portion of a fare or charge for unused carriage or service is known as _____
8) Expand the following SSR, MT, CTC, SRVGML, CTCH, PWCT, CTCB
9) International fares are published in _____ fares
10) Ticketed via points in between consecutive fare construction points is called _____
11) Scandinavia includes _____ & _____
12) whether the given routing are specified or not LIM-MEX-YTO-YOW, LIM-YTO-MEX-YOW, KHI-BKK-MNL-TYO, SOF-MIL-ROM, DMM-DAM-AMM-RUH
13) A component or a portion of the Itinerary between 2 construction points is called _____
14) Seychelles comes under _____ sub area
15) Global Indicators HKG-LON-YTO, SYD-LAX-SAO, IEV-HEL-BKK-OSA, SGN-BKK-JNB-SAO, JKT-SEL-IST, MOW-BKK-HAN, MOW-BKK-HAN, OSA-LAX-LON-PAR, BKK-SYD-SFO-SAO, HRE-ROM-LON-STO

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) AZ
2) PA
3) HKG
4) What do you mean by PNR
5) Emirates Airlines
6) What is round trip
7) Olympia
8) Montreal
9) VISA
10) TIM
11) WTTC
12) How will you find out point of turn around
13) Distinguish between out bound & inbound
14) Define E-Ticketing
15) What do you mean by Actual Flying Time?

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) Briefly explain the term e-Ticketing
2) Describe briefly the modes through which reservation requests are received
3) Explain clearly the types of rooms normally available in hotels
4) What do you mean by Circle trip? Give Example
5) Explain the different classes of travel and its baggage allowance
6) Write a note on open Jaw
7) Explain code share
8) What is Black Market?

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) Explain about the Amadeus Reservation system
2) Modes of Transportation in India
3) Explain the International travel requirements
4) Explain the Guideline for finding and reading International Air Tariff Rules.
5) Explain types of classes available in an Aircraft.

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AS006-BSS DIPLOMA IN AIRLINE TRAVEL & TOURISM AND HOSPITALITY MAN

ONE YEAR EXAMINATION NOVEMBER-2025

AS006-04 HOSPITALITY MANAGEMENT

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) Hotel is the transient home _____

2) Catering providing in the ship is known as _____

3) _____ is the processes of locating guest in the hotel

4) _____ and _____ are the back of the back of the front office

5) Small hotel must have _____ room or less

6) A person who arrives at a properly without a prior reservation is known as _____

7) _____ is the expensive food in the world

8) List out the various airport codes CHENNAI, DELHI, BOMBAY, GOA, AGRA, BANGALORE, KOLKATTA, MADURAI, HYDERABAD, COCHIN.

9) Croutons

10) Hollandaise

11) Abats

12) Rogan josh

13) Suet

14) Icing sugar

15) Roux

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) Residential Hotels
2) What are the qualities of a telephone operator
3) What do you mean by walk in and walk out
4) GRC
5) C'form
6) Define Guaranteed Reservation
7) Define Banquet
8) Define Savoury
9) Define Smorresgasboard
10) What are the responsibilities of DGCA?
11) Name any 4 stone fruits.
12) Name two food that are good source of protein.
13) List four points to be observed while handling cooked food.
14) Explain the arrival procedure.
15) Give any four uses of sweetners.

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) Define hospitality with hotel law
2) What is registration and its steps involved in registration
3) Explain basic of buffet set up.
4) Explain duties and responsibilities of executive house keeper.
5) How baggage handling works and also explain distraction coded vehicles.
6) List any four uses of Herbs and Spices.& List any 6 spices used in Indian Cooking.
7) Explain the safe and correct disposal of garbage.
8) Explain Uses of eggs.

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) What is registration? Explain the process, systems, and methods of registrations
2) Explain the role of telephone exchange and write the difference between the PBX and EAPBX
3) Explain the history of aviation and golden age of aviation.
4) Draw and explain (a) Chefs knife (b) Salamender (c) Chinois (d) Steak hammer (e) Mandoline
5) Give reasons for (a) Green vegetables are not covered while boiling

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AS006-BSS DIPLOMA IN AIRLINE TRAVEL & TOURISM AND HOSPITALITY MAN

ONE YEAR EXAMINATION NOVEMBER-2025

AS006-05 AVIATION MANAGEMENT

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) Expand the following ICAO, FAA, JAAI, UTC, AOC

2) In _____ year Indian Airlines founded

3) List out the Airports ATQ, BLR, HBX, IXS, VTZ

4) FIM means _____

5) PNL means _____

6) The parking areas for aircraft away from terminals is called _____

7) The minimum time interval required at a transfer point, between the scheduled arrival of a flight and the departure of the connecting flight is called _____

8) The coupon used to process the payment of travel service other than airfares is _____

9) The most expensive class in an aircraft is _____

10) Point to point service given by _____ aircraft

11) What is GMT and UTC _____

12) _____ is the minimum weight adult passenger.

13) Vacuum Cleaner is _____

14) The hotel employee can get their uniform replaced from: a. Linen Room b. Uniform Room c. Abrasives d. Laundry

15) Head of department of housekeeping is known as: _____

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) UHF
2) CVR
3) Agra
4) DGCA
5) Basic weight
6) Airports Authority of India
7) What are the different classes in a flight? What are the different upgrading and downgrading terms?
8) What are the responsibilities of check in graft?
9) What are the objectives and purposes of safety training?
10) What is a Biometric Passport?
11) What is a machine readable passport?
12) What are the types of airport
13) Types of aircraft landing
14) What is Grooming
15) Write the names of top Five Hotel Of the world.

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) Wite responsibilities of DGCA and its subsidiaries
2) What are the various types of duties of ramp coordinator?
3) What are the components of the aerodrome manual?
4) What are the various terminal concepts? Illustrate with diagram?
5) Write down the ATS areas of responsibility
6) Explain about transit and connecting passengers
7) What are all the goods restricted in baggage and why it is restricted?
8) Explain the Airline Objectives.

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) Explain the export cargo handling. Write the load preparation for flight both bulk and ULD loading
2) Explain the objectives of Load control and principles of aircraft loading based on the functions for load control system
3) Explain the main Airlines in India? And also explain the functions.
4) What is food production and mention its 5 stages?
5) Narrate the different Apron Rules

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AS006-BSS DIPLOMA IN AIRLINE TRAVEL & TOURISM AND HOSPITALITY MAN

ONE YEAR EXAMINATION NOVEMBER-2025

AS006-06 AIRPORT HANDLING

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) AOG

2) ETD

3) The passenger terminal is the building where _____ are processed from being _____ of the public to become _____ in an _____

4) Latitude is determined by series of imaginary lines circling the globe in _____ direction parallel to the equator and expressed by the number of _____ that is _____ or _____

5) The principle of co-ordination is simple _____ what is going on, if goes _____ put it _____

6) _____ is the section at an airport terminal for transferring passengers and airline crews to an aircraft

7) Personal and unique identification attached to a piece of baggage is called _____

8) The place where passenger, luggage and freight change between the surface mode and air mode is called _____

9) The first man to travel to space was _____

10) The most important customer of the airport is _____

11) Personal and unique identification attached to a piece of Baggage is _____

12) _____ is also known as cockpit voice recorder

13) _____ is a ground based controller who directs and controls the aircraft movements via communication

14) What are the information which you can get by reading a Passport

15) What are the documents needed for applying for the Passport in India.

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) What all are the different types of terminal concepts?
2) What are the objectives of Apron settings?
3) Write notes on Ground control.
4) What attracts birds on aerodrome?
5) What does Airside mean?
6) What is Ground Handling, its responsibilities and the main activities?
7) What are the different types of Aviation?
8) Mention and discuss about the basic stand assignment rules.
9) Explain Inter-departmental relation of F&B service with housekeeping and stores.
10) State the capacity of the following (i) High ball glass (ii) Pony Tumbler
11) Explain the following in detail (any two) (i) Room Service (ii) Automats
12) State the usage of the following equipments (i) Sundra Spoon (ii) Tom collins glass.
13) Linen Room.
14) Vending
15) Define airport and its main functions

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) What are the airline objectives and the tools to achieve it
2) What are the reason for flight delays
3) Explain IATA areas and time zones of the world
4) What are the different steps in luggage processing?
5) Explain the various terminal concepts with diagram.
6) Mention briefly the components of Aerodrome Manual
7) What are the functions involved on the landside operations?
8) What are the airline objectives and the tools to achieve it

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) Explain the principles of Airport Management and the classification of Airport functional or administrative activities.
2) With the help of chart, classify commercial catering establishments with suitable examples of each.
3) Draw the picture & write down names of parts of plane
4) Explain the following F&B service outlets (i) Discotheque (ii) Business center (iii) Restaurant (iv) Night club.
5) Explain the lay out of an airport with all the service provided.

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AS006-07 TOURISM MANAGEMENT

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) The open sky policy and private airlines got permission by India on _____

2) UFTAA head quarter is established in _____ Belgium

3) Seating plan inside the aircraft is known as _____

4) Normally in airport the catering service are provided by _____

5) _____ was the first private company which operated air service in India

6) Indian Airlines travel around _____

7) _____ tourism increase helps in Indian revenue

8) _____ is called green garden

9) Who is tourism minister of India _____

10) The highest peak in India is called _____

11) _____ train goes from Chennai to Coimbatore

12) FHRAI was found in the year _____

13) Headquarters of WTO is _____

14) _____ is a paid form of marketing tool

15) A small refrigerator containing sweets and beverages in a hotel is called _____

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) Explain duty free shop?
2) Explain IUOTO and role?
3) Explain state owned roadways?
4) What is called passport?
5) How will you organize the city tour?
6) List tourist place in Tamilnadu?
7) What is called transit hotel?
8) WTO
9) Passports
10) Brouchure
11) The place where diamond harbor situated
12) PATA
13) The head quarter of KTDC
14) Write down the time patterns for calculating Car Rental Costs.
15) Write down any 4 international Meal Plans.

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) What is traffic conference area?
2) Explain IDL (International Dale Time)?
3) What are the duties if air hostess/ air pursers?
4) What are the functions of AAI
5) What do you mean by Accommodations
6) Who is a tour Operator? Write about tour operation.
7) Discuss on the different Hotel Claddification.
8) Explain historical background of Indian tourism

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) How are Indian roads classified. Explain?
2) How Indian seaways classified. Explain?
3) What is called ICAO and write freedom air agreement framed by ICAO?
4) Discuss the incredible India Campaign.
5) Explain world international tourist (projected) arrivals to regions of the world