CENTRAL BHARAT SEVAK SAMAJ

NATIONAL DEVELOPMENT AGENCY, ESTABLISHED IN 1952 BY PLANNING COMMISSION, GOVT. OF INDIA

CENTRAL BOARD OF EXAMINATIONS

BSS NATIONAL VOCATIONAL EDUCATION MISSION

AS002-BSS DIPLOMA IN AIRPORT MANAGEMENT

ONE YEAR EXAMINATION NOVEMBER-2025

AS002-01 COMMUNICATIVE ENGLISH AND COMPUTER FUNDAMENTALS

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) One day _____ Old man came to my village.

2) Noun is a _____ Word

3) It is good _____ health.

4) I _____ seen the Tajmahal.

5) The cat is _____ the wall.

6) Computer is an _____ device

7) website is group of _____

8) Basic working platform of the computer is the _____

9) Recycle bin used for _____ (retrieve the deleted files)

10) _____ is a copy of the files on the computer typically it is stored o harddisk.(backup)

11) Paint has a _____ box

12) Function keys are _____

13) Ctrl+X is used to _____

14) Print preview is visible in _____ menu

15) Full form of CPU is _____

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) What is meant by verb?
2) What is meant by transitive verb?
3) Define types of sentences?
4) Define Auxiliary verb?
5) What is meant by common Gender?
6) Key board
7) What is input and output unit
8) MS access
9) Write short notes on Super Computer
10) Question tags
11) Write about characteritics of computer?
12) Define Subject
13) Define Object
14) Define Adjective?
15) Desk top

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) Explain few sentences using "do/does"?
2) Explain telephone ediquette?
3) Write how to prepare bio-data for intervious
4) Explain Arithmetic logic unit
5) Find and replace
6) What is sentence? Define its classification
7) Define Hybrid computers
8) Explain Informal letter

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) Write a letter to your father asking permission join the N.C.C?
2) Explain a computer and draw a block diagram
3) What are the advantages available in MS-WORD?
4) Write briefly about elements of design?
5) Write briefly about Hardware and Software with example?

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AS002-BSS DIPLOMA IN AIRPORT MANAGEMENT

ONE YEAR EXAMINATION NOVEMBER-2025

AS002-02 AIRCARGO MANAGEMENT

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) Vietnam comes under which are _____
2) EIC
3) HUM
4) ULD
5) For the Cargo acceptance important procedure is the execution of _____ and supporting _____
6) CHD
7) NTBA
8) PAX
9) AGT
10) Full form of CASS is _____
11) CNEE
12) HEA
13) The code/name of the message standard developed by the United Nations covering / The electronic interchange of data for administration, commerce and transport _____
14) The air cargo environment hagards are _____, _____ & _____
15) The main targets of logistics are

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) Air Cargo
2) Shippers
3) Shipper's letter of Instruction
4) Calculate: a. Volume b. Volume weight c. Chargeable weight of the shipment with 60pes/162kgs/Beach umbrella's DIMS 120 x 40 x 50
5) Consignee
6) Carriers
7) Baggage Tag
8) Freecarry on items
9) VISA and immigration
10) OBX
11) Shipper
12) Toxic substances
13) Diagnostic Specimens
14) What is the basic galley equipment terminology?
15) What is mean by consignment?

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) What are the requirements for a freight forwards to obtain airway bill stocks from an airline
2) What do you meant by Electronic goods
3) What is special passenger? Explain
4) Human remains
5) Differentiate Wide Bodied Aircraft from Narrow Bodied Aircraft with examples.
6) Cargo ready for carriage
7) Calculate the following of shipment given below 65/pcs/975kgs DIMs - 80x50x20cms 1. Volume 2. Volume Weight 3. Chargeable Weight
8) Explain about perishable cargo, what are the rules to be apply for it

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) What is Cargo? Explain classification of cargo
2) Explain the ULD handling and control procedures explaining the ULD ID Code
3) What is the definition of Dangerous Goods? State all Nine classes of Dangerous Goods
4) Execution of Air Way Bill
5) Explain about acceptance of dangerous goods

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AS002-BSS DIPLOMA IN AIRPORT MANAGEMENT

ONE YEAR EXAMINATION NOVEMBER-2025

AS002-03 AIRPORT GROUND HANDLING

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) _____ is the section at an airport terminal for transferring passengers and airline crews to an aircraft.

2) Aircraft circling over an airport awaiting permission to land is called _____

3) Personal and unique identification attached to a piece of baggage is called _____

4) The first man to travel to space was _____

5) The _____ brothers invented aircraft in 1903.

6) Y class stands for _____

7) A ticket on which its specific date has not been entered is _____

8) The control and regulation of import and export is _____

9) A Passenger needs _____ for check in.

10) CHG

11) AGT

12) A bridge connecting the terminal buildings with the aircraft is _____.

13) _____ buildings is used to check in and boarding of the passanger.

14) The area, where aircrafts are parked is _____

15) A buildings used to repair the aircraft is _____

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) Boarding pass.
2) Abbrevations A/C
3) Abbrevations AAI
4) Abbrevations ATA
5) Abbrevations ATD
6) Abbrevations AOG
7) Abbrevations DGCA
8) Abbrevations ETA
9) Abbrevations ETD
10) Abbrevations MEDA
11) Abbrevations STA
12) Abbrevations STD
13) Define hangers
14) Define Runway
15) Define Control tower

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) Write notes on Ground control.
2) What attracts birds on aerodrome?
3) Mention and discuss about the basic Stand Assignment Rules.
4) What are the different steps in luggage processing?
5) Explain the different types of passengers.
6) Write the contents of a Boarding Card.
7) What are the passenger ticket information.
8) write the types of runway and explain with diagram?

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) What do you mean by special handling passengers. Explain any six of this category.
2) Briefly explain the embarkation and disembarkation procedures.
3) write the types of runway and explain with diagram?
4) write about the ground handling signaling in details?
5) write the lay out operation of an aircraft?

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AS002-BSS DIPLOMA IN AIRPORT MANAGEMENT

ONE YEAR EXAMINATION NOVEMBER-2025

AS002-04 WORLD GEOGRAPHY

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) Anna international airport is located at _____

2) Netaji Subhash Chandrabose international airport is at _____

3) Sri Guru Ram Dass Jee international airport is at _____

4) Dr.Baba Sahib Ambedkar international airport is at _____

5) Devi Ahityabai holkar airport is at _____

6) Chatrapathi shivaji international airport is at _____

7) Indhira Gandhi airport is at _____

8) India as _____ union territories

9) _____ states are present in india

10) Airport used to train commercial & fighter pilots is _____

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) Define ICAO
2) Define IATA
3) Define VA
4) Define VE
5) Define VI
6) Define VO

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) List out the International airport in India?
2) Write the total number of states in India?
3) List the domestic commercial airport in Tamilnadu?
4) List the training school in south India?
5) Draw the India map and mark all the states and highlight the airports?

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AS002-BSS DIPLOMA IN AIRPORT MANAGEMENT

ONE YEAR EXAMINATION NOVEMBER-2025

AS002-05 AVIATION SECURITY

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) AWB

2) IAAI

3) ICAO

4) IATA

5) FAA

6) UHF

7) The only successful EI AI hijacking attempt, as three members of PFLP hijacked EI AI flight 426 from Rome to Tel-Aviv in _____

8) _____ airline was hijacked on January 30, 1971 to Lahore which was actually scheduled from Srinagar to Jammu by Kashmir Separatists.

9) _____ was the hijacker who escaped through the aft stairs with the help of a parachute during a heavy rainstorm in November 24, 1971.

10) _____ was hijacked by a lone armed hijacker, Billy Gene Hurst, Jr. Allowed all 94 passengers to deplane but hold the 7 crewmembers as hostage.

11) A _____ flight was hijacked by 3 young Arubs over Iraqi airspace on a scheduled Amsterdam Tokyo flight with 247 passengers on board in November 25, 1973.

12) During lower alerts level airport operators may wish to do _____

13) _____ increases visibility as well as raises the level of psychological deterrent

14) The combination padlocks can be designed with either fixed or changeable combination mechanisms is _____

15) The airport video recerding is done through _____

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) Explain DGCA and its functions
2) Define control area and control zone
3) Describe the push back operations
4) Define Hijacker
5) Define Bomb Threat
6) Define Stockholm Syndrome
7) Define Bomb Squad
8) Write a short note on Armed Assault in aviation industry.
9) What do you mean by Red Teaming?
10) Define TSA
11) Define ACC
12) Define NATA
13) Define HAI
14) Define FOB
15) Define LEO

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) Chocks
2) AAI
3) DGCA and BCAS
4) Describe Airport Control
5) Explain the Pushback operations
6) Explain the powered and non-powered equipments
7) What is Ramp?
8) List out the seven functional area of GA airport security?

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) Explain the history of Aviation in India
2) Explain the Aviation Management
3) Explain different types of airports and its specialities
4) How should we treat an Un-identified bag inside an airport.
5) Write down the types of Crimes experienced at Airport.

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AS002-BSS DIPLOMA IN AIRPORT MANAGEMENT

ONE YEAR EXAMINATION NOVEMBER-2025

AS002-06 PERSONALITY DEVELOPEMENT & GROOMING

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) Scalp treatment is used for _____
2) _____ can be used naturally in place of lipstick.
3) _____ is called the mirror of the body.
4) _____ is the end result of learning, making a person smart, clever, aware and glorious and wise.
5) _____ is a psychosocial in which learning of wanted trend of personality and unlearning of unwanted trend of personality go on side by side.
6) The best way to overcome _____ is to try to speak more and more among your friends.
7) _____ creaes win-win relationship.
8) _____ person will convert defeat into victory.
9) _____ are highly receptive and tuned in with their environment and are naturally responsive with people.
10) _____ is the process of skin becoming dark and faded due to sun ray.
11) _____ is a psychosocial process in which learning of wanted trend of personality and unlearning of unwanted trend of personality go on side by side
12) The best way to overcome _____ is to try to speak more and more among your friends.
13) _____ is more important than any other element when it comes to ensuring success.
14) _____ are highly receptive and tuned in with their environment and are naturally responsive with people
15) Doing things when you are suppose to do when you dont want to do is known as _____

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) Three P's of the right goal achievement attitude
2) Time management
3) Leadership
4) Diet for oily skin
5) Acne
6) Dry skin
7) Define Perception
8) Define Persistnece
9) Define Empathy
10) Define Conditioning
11) Define Leadership
12) Three P's of the right goal acievement attitude
13) Likes and dislike
14) Assimilation
15) Emotional intelligence

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) What are the different types of skin.
2) What are dark circles? Give reasons for their occurrence and also give remedies.
3) What are the perfect hairstyles for a Air hostess and a Steward
4) What are the five points to improve time management, explain each of them?
5) What are different kinds of personality explain each with an example?
6) Explain the weight management process for under weight and over management.
7) What are dos and don'ts in interview?
8) What is empathy? What is its application? What is the result of it?

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) What are the tactics to handle conflicts, give a scenario where you have handled a tough situation applying the tactics?
2) What is the need of grooming in aviation industry?
3) What are the ten important points required for an individual to become a better personality, explain each with an example.
4) What is the need of personality development for an individual, what is the need of SWOT analysis, give an example where you have tried to convert a negative character of your friends or relative to positive character?
5) Compare yourself in the beginning of personality development course and you after doing personality development course, what all changes do you see in yourself? How have those changes occured in you?

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AS002-BSS DIPLOMA IN AIRPORT MANAGEMENT

ONE YEAR EXAMINATION NOVEMBER-2025

AS002-07 AIRFARES & TICKETING

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) Smaller hotels that offer unique personalized luxury service is called _____

2) The accommodation in which the owner rents out a room or apartment in a complex is _____

3) IATA has divided the world into _____ TC Areas.

4) Fares are listed by _____ in the PAT fares book.

5) The country from which travel on the first international sector takes place is called _____

6) CCS

7) Mileage system is applied to all _____ routings which are not specified routing

8) In a OW journey when HIP is nil, there is no _____

9) X in the Coupon Status column of the E-ticket means _____

10) When a fare component terminates in the country of destination in Europe, use the fare Applicable from _____

11) The trip type for PAR - YMQ-PAR using normal first class fare _____

12) Kuwait Airways

13) AZ

14) IR

15) GRD

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) What are the qualifications of car rental drivers?
2) Mention the different meal plans provided in hotels.
3) Which are the 4 broad categories of insurance options offered by the car rental companies?
4) Which is the global indicator
5) How many stopovers are there in this routing?
6) How many fare components in this routing?
7) CTM check also applies to return fare, true or false.
8) TPMs represent the shortest operated mileage between the ticketed points, true or false.
9) What do you mean by PNR
10) Jot down some codes used in Amadeus
11) Write down the Amadeus options
12) One way journey
13) Define discounted fare
14) Define excursion fare
15) Define E-Ticketing

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) How do we handle upset customers?
2) When it is 0900 hrs in Yerevan, what is the time in American Samoa?
3) ROM - LPB
4) What do you mean by TPM & MPM
5) Write a note on open Jaw
6) Explain code share
7) Explain circle trip
8) Explain revalidation sticker

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) Explain Passport, the rules regarding its validity, its different types and the general information contained in it.
2) Define the different types of hotel properties.
3) LON - SFO-YEA YMQ -MCO-LON Y1/2 RT LON-SFO-905.00 TPM MPM LON-YEA- 861.00 LON-YMQ-850.00 LON-MCO - 879.0
4) Explain the Guideline for finding and reading International Air Tariff Rules
5) Write down the basic Fare Construction Formula