CENTRAL BHARAT SEVAK SAMAJ

NATIONAL DEVELOPMENT AGENCY, ESTABLISHED IN 1952 BY PLANNING COMMISSION, GOVT. OF INDIA

CENTRAL BOARD OF EXAMINATIONS

BSS NATIONAL VOCATIONAL EDUCATION MISSION

AHS014-BSS DIPLOMA IN HOSPITAL MANAGEMENT

TWO YEARS (FIRST YEAR) EXAMINATION NOVEMBER-2025

AHS014-01 COMMUNICATIVE ENGLISH AND COMPUTER FUNDAMENTALS

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) Verb is an _____ word

2) One day _____ Old man came to my village.

3) The officer is bold _____ action.

4) Be back _____

5) You _____ Loved me.

6) Hybrid computer is used for _____

7) Computer viruses is atype of _____ programme(Software)

8) You can enlarge a document using _____

9) Out look Express is a _____

10) You can enlarge a document using _____

11) Redo option is in _____ menu

12) Corel draw is based on _____ graphics.

13) Full form of CPU is _____

14) www. means _____

15) Mouse is an _____ device.

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) Define formation of noun words?
2) Define what is demonstrative pronoun?
3) What is meant by verb?
4) What are the types of letters?
5) Define interrogative Adverbs?
6) What is meant by strong verbs?
7) Adjective
8) Digital computer
9) Explain windows explorer
10) What is the difference between Notepad and Wordpad
11) What is the difference between Copy and Move
12) Write short notes on 'macro'
13) Explain Cut, Copy and 'Paste'
14) Chart elements
15) Clause

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) Explain few sentences using "shall, will"?
2) Explain few sentences using "behind, beneath"?
3) Explain few sentences using "may, among, before"?
4) Key board
5) Find and replace
6) Symbols and pictures
7) Checking an injured (or) ill child (or) infant
8) List out classification of nouns and their functions?

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) Explain MS Excel
2) Explain Internet, Intranet, search engine and Website?
3) Write a mailmerge to invite your friend in your family function what are the procedure of the merge?.
4) What is Internet what are its advantages
5) Explain in detail about articles?

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AHS014-BSS DIPLOMA IN HOSPITAL MANAGEMENT

TWO YEARS (FINAL YEAR) EXAMINATION NOVEMBER-2025

AHS014-09 HOSPITAL MANAGEMENT

TIME: 3 Hours **Marks: 100**

INSTRUCTIONS

* 43 questions are there in total
* Write answers to each question in proportion to the mark allotted
* During the first 15 minutes read the questions carefully

I. FILL IN THE BLANKS - ANSWER FOR ANY 10 QUESTIONS **1 x 10 = 10**

1) The term hospital means _____

2) 1 million is _____ of a mm

3) _____ food may act as the source of infection

4) The cocci in spherical shape is known as _____

5) Manager _____ the team.

6) Good leader _____ in public

7) Good manager _____ in private

8) International Health comes under _____

9) The medical branch treatment of children is known as _____

10) _____ is the key note in the prevention of disease and promotion of health.

11) _____ is an institution for the care of sick

12) Traditional system of medicine in India is _____

13) Lowest unit of hospital in our country is _____

14) In India central health ministry is known as _____

15) Person who gives authentic information on diet is called _____

II. DEFINE THE FOLLOWING - ANSWER FOR ANY 10 QUESTIONS **2 x 10 = 20**

1) IPR?
2) Prevention of cross infections?
3) Responsibility for health?
4) Hospital?
5) Two important factors of labor
6) What types of patient records are there?
7) Nasocamial infections are called as
8) Name the two financial aspects of accounts management?
9) Abbreviation of following qualifications MS & MCh?
10) Obsterics
11) Super speciality hospitals
12) PHC
13) IPR
14) Rural health
15) Hospital House Keeping

III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS **5 x 5 = 25**

1) Rehabilitation?
2) Human relations in hospital?
3) Kinds of stuffing?
4) What is Management?
5) What are the theniques of Hospital quality Management?
6) What do you mean by organizing?
7) ICDS
8) National cancer control programme

IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS **15 x 3 = 45**

1) Explain the role and functions of an administrator?
2) Describe the methods of cleaning and care of equipment?
3) Explain the need of health education for diarrhoea patients?
4) Write five hospital services?
5) Name the five important departments of hospital managements?